cplace

Always up-to-date

Alerts

premium applications
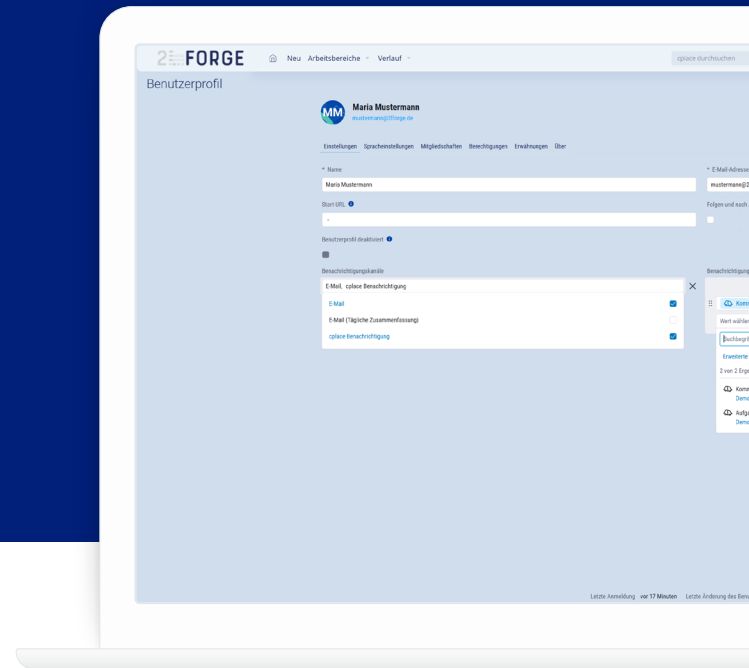
cplace is a collaboration platform where users work together on projects, assign tasks, and share information. The success of a project is largely determined by the fact that all cplace users have reliable and timely access to the information relevant to them.

The *Premium Application Alert*s can be installed and configured in just a few minutes and is an
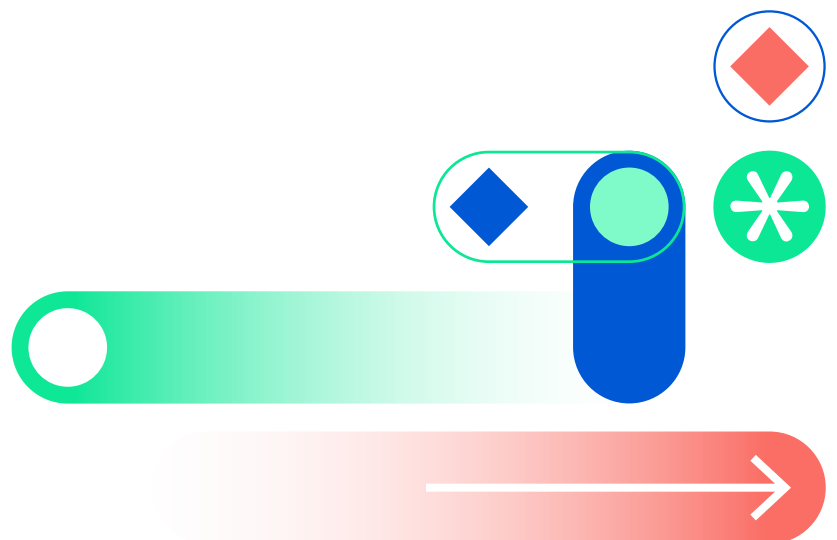
important part of information sharing within the organization. It ensures that all cplace users are informed about relevant changes in the system or deadlines in a timely and targeted manner.

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This Premium Application was developed by

Tiba ◆ ® *Passion for Technology*

2░FORGE

Flexible: Alerts is versatile and can be used for various applications

Individual: Users can decide for themselves what they want to be informed about

Targeted: Individual choice of communication channel

Business Challenge

A lot of information is processed and shared in cplace. Dashboards are a popular tool for aggregating this information to provide users with relevant data. However, these views need to be used proactively so that employees receive the content that is relevant to them. This is a time-critical factor: there is a risk that important information will be noticed too late or even missed altogether.

Customer Benefits

The *Premium Application Alerts* is an extension of the cplace platform that enables users to receive an alert by e-mail or cplace notification. This lets them know when they're mentioned in a certain spot in the cplace system, when a pertinent page's been updated, or when a certain date's coming up. These specific triggers and communication channels can be flexibly configured depending on the use case and applied user-specifically.

Special Features

1. Priorities: The granular configuration of Alerts allows for the customization of individual alert recipients. Alerts can be configured to be sent to all users by default or to enable individual users to select which alerts they wish to receive. This can help prevent information overload.

2. Communication channel: The freely definable information texts can be sent either by cplace notification or e-mail, immediately or consolidated once a day. This means that all affected cplace users receive the information relevant to them directly in the system or can process it in third-party programs such as Microsoft To Do.

3. Reminders: In addition to notifying cplace users when they are mentioned in a place in the cplace system or when changes are made to a page relevant to them, Alerts also allow users to define reminders when a to-do is approaching a freely definable time.