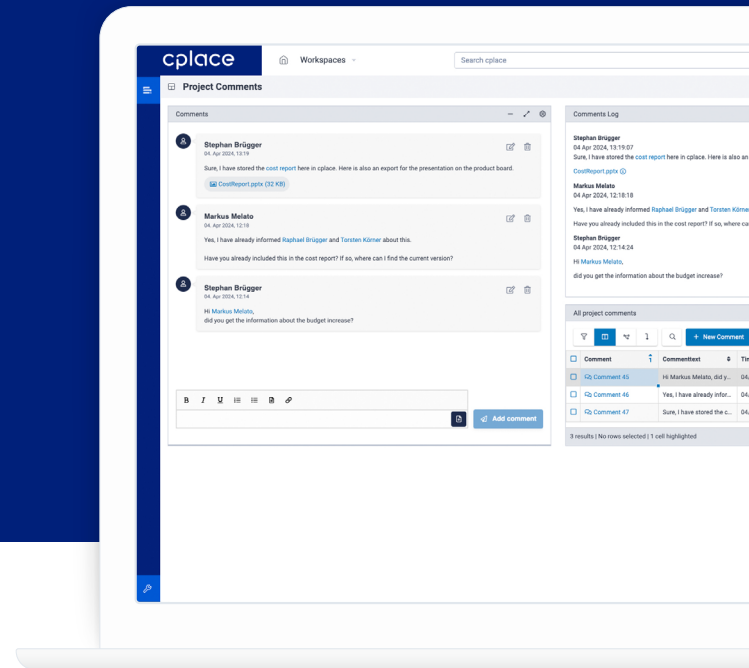


# cplace

Document conversations

## Comments



The constant exchange of information between teams and employees is essential to the success of any organization. Information is shared daily, whether in person or digitally. Communication also plays a central role in a system like cplace. Information must be transparent and exchangeable, regardless of whether it is used to manage projects or processes.

With the *Premium Application Comments*, comments can be easily written and clearly displayed. Comments can be enriched with

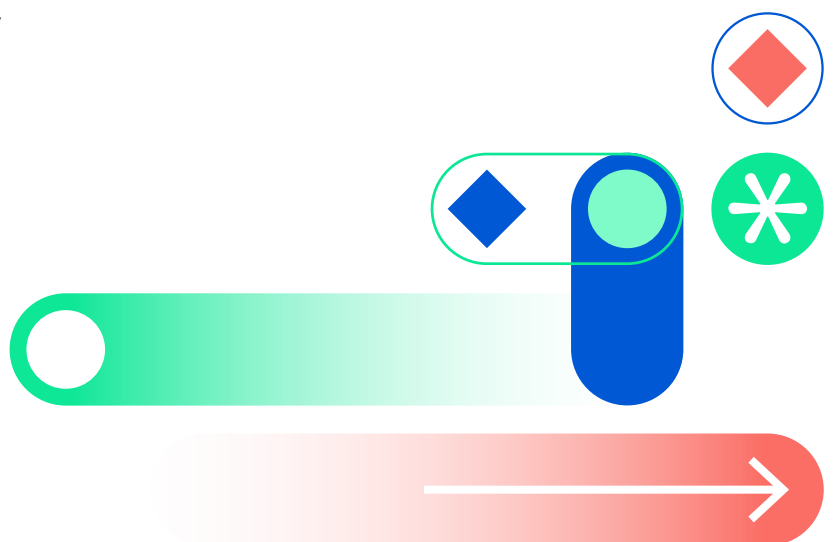
additional documents and links and can be found quickly using the global search function. This ensures a complete overview and smooth digital information exchange.

→ [More at cplace.com](https://cplace.com)

This Premium Application was developed by

**Tiba**  **Passion**  
for Technology

**2::FORGE**





Text in comments can be formatted in a variety of ways



Documents with additional information can be added to comments



Links within the cplace solution, but also to external websites are possible

## Business Challenge

Issues are discussed, questions are answered, and decisions are made. But where do you capture these exchanges? The best place is where the content is. For example, if you are resolving questions about a process, document the exchange directly on that page in *Comments*. Add additional links and helpful documents. That way, everything can be found in one place later.

## Customer Benefit

The *Premium Application Comments* goes far beyond the standard comment widget. It allows easy formatting and additional information. Comments can also be edited in other dashboards to facilitate collaborative interaction across multiple elements.

## Special Features

1. Comments outside the widget: Comments are saved as separate pages so they can be found in searches. For example, you can configure tables that display comments for multiple items. Or create personal dashboards that filter only the comments you specify.
2. Mention users: If a comment is intended for a specific user or group of users, you can address them directly using the @ character. The relevant text is automatically highlighted for easy identification. All mentions are stored and can be used for searches or for low- and pro-code scripts.
3. Lazy loading: *Comments* uses lazy loading to make pages load faster. This means that comments are loaded gradually as you scroll, resulting in improved performance.